

# Westmoreland Obstetrics and Gynecologic Associates, S.C.

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## PHARMACY/PRESCRIPTION POLICY

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Prescriptions for routine medications (such as birth control pills or hormone replacement therapy) are provided at annual visits, usually for a 12-month duration.

Patients requesting a prescription refill outside of an annual appointment may do so by having the pharmacy fax a refill request to us at 847-234-0900. Patients needing a change in prescription or who have questions regarding medication or prescriptions should call the office during business hours at 847-234-9110.

While our office makes every attempt to handle prescription refills/requests in a timely manner, please be aware that due to a high volume of requests per day, refills may take up to 5 business days before they are available at the pharmacy. *Patients who are using prescription contraception (ie, birth control pills, the Ortho Evra patch, or the Nuva Ring), are advised to place refill requests either with the pharmacy or by contacting our office AS SOON AS YOU START YOUR LAST MONTH OF BIRTH CONTROL. This allows our office and your pharmacy time to process your request so that the prescription is available at your pharmacy when you need it. Last minute refill requests are not guaranteed to be available at your pharmacy on time and may result in interruption of contraception.*

**Prescriptions for routine medications (such as birth control pills or hormone replacement therapy) are not considered emergencies and will not be filled after office hours or on weekends.**

Side effects are possible on any medication. If you have an abnormal reaction to any medication prescribed by our staff, stop the medication and contact our office immediately.